## AMENDMENTS TO THE CLAIMS

1.  (Currently amended) A computer implemented and user interactive method ~~for brokering upgraded resources that provides greater software product functionality comprising the steps~~ of controlling provision of software components from a set of software components, wherein composition of the set is predefined and each software component thereof provides a distinct functionality, the method comprising:

providing a computer system ~~that includes a software product that initially provides to the user a subset of software product functionality from a set of locally available functions,~~ with a subset of software components from said set of software components; collecting usage data describing user interaction with the subset of software components;

~~collecting usage data describing user interaction with the subset of software product functionality;~~

~~automatically~~ analysing said usage data ~~within the computer system to identify at least one~~ so as to identify a usage data pattern;~~, and~~

~~based on an identified usage data patter, initiating a local communication from the computer system to a user of the computer system, alerting the user to an availability of the product functionality that is within the set of locally available functions, but not within the subset of software product functionality when said at least one usage data pattern was identified.~~

identifying a software component from the set based on said identified usage data pattern and predetermined rules specifying a relationship between usage of a first software component and selection of a second, different, software component, both said components being within said predefined set of software components; and

alerting the user to an availability of said identified software component, wherein said identified component is not within the subset of software components.


2.  (Currently amended)  The method of claim 1, ~~wherein~~ in which said collecting step comprises  ~~the step of~~ collecting interval of use data for said ~~software product~~ subset of software components.

3.    (Currently amended)  The method of claim 1, including ~~wherein said collecting step comprises the step of~~ collecting statistical data regarding use of ~~said software product~~ said subset of software components.

4.    (Currently amended)  The method of claim 1, ~~wherein said~~ including ~~collecting step comprises the step of~~ collecting demographic data regarding said user.

5.    (Currently amended)  The method of claim 1, including ~~wherein said collecting step comprises the step of~~ collecting geographic data regarding said user.

6.    (Currently amended)  The method of claim 1, including ~~wherein said step of analysing automatically somprises the step of~~ determining whether any threshold has been satisfied by said collected data.

7.    (Currently amended)  The method of claim 1, including ~~wherein said step of analysing comprises the step of~~ applying a fuzzy algorithm to said collected data to determine whether a said data pattern can be identified.

8.    (Currently amended)   The method of claim 7, ~~wherein said initiating step comprises using the computer system to interactively communicate~~ further including interactively communicating by a visual mechanism and tactile response mechanism with said user.

9-24.   (Cancelled)

25.    (New) The method of claim 1, further comprising the steps of:
collecting data from a plurality of users,

collecting user decisions from a plurality of users, and

determining when to alert the user of availability of said identified software component based upon at least group user data and decisions.

26.     (New)   A computer implemented and user interactive method of controlling provision of software components from a set of software components, wherein composition of the set is predefined and each software component thereof provides a distinct functionality, the method comprising:

providing a computer system with a subset of software components from said set of software components;

collecting usage data describing user interaction with the subset of software components;

analysing said usage data so as to identify a usage data pattern indicative of frequency of usage;

identifying a software component from the predefined set based on said identified usage data pattern; and

alerting the user to an availability of said identified software component, wherein said identified component is not within the subset of software components.


27.     (New)   A computer implemented and user interactive method of regulating provision of software components from a set of software components arranged to control operation of a voice responsive telephone assistant, wherein composition of the set is predefined and each software component thereof provides a distinct functionality, the method comprising:

providing a computer system with a subset of software components from said set of software components;

collecting usage data describing user interaction with the subset of software components;

analysing said usage data so as to identify a usage data pattern;

identifying a software component from the predefined set based on said identified usage data pattern; and

alerting the user to an availability of said identified software component, wherein said identified component is not within the subset of software components.


28.     (New)   The method of claim 27, including identifying a data pattern when at least one user threshold has been exceeded.

29. (New) The method of claim 28, further comprising collecting usage data from a plurality of users,

collecting software usage decisions from a plurality of users, and

determining when to alert a user of the availability of said identified software component based upon at least group response data and decisions.

30. (New) The method of claim 27, including verbally and interactively making an offer to said user for said identified software component in using said system.

31. (New) The method of claim 27 including interactively presenting said alert in respect of said identified software product as a new message.

32. (New) The method of claim 27, in which the subset of software components has a low functionality level associated therewith, and the method includes alerting the user to an availability of software components in multiple steps dependent at least upon said usage data patterns.

33. (New) A computer implemented and user interactive method of regulating provision of software components from a set of software components arranged to control operation of a voice responsive telephone assistant, wherein composition of the set is predefined and each software component thereof provides a distinct functionality, the method comprising:

provision of software components from a set of software components arranged to control operation of a voice responsive telephone assistant, wherein composition of the set is predefined and each software component thereof provides a distinct functionality

providing a computer system with a subset of software components from said set of software components;

collecting usage data describing user interaction with the subset of software components;

analysing said usage data so as to identify a usage data pattern;

identifying a software component from the set based on said identified usage data pattern and predetermined rules specifying a relationship between usage of a first software component and selection of a second, different, software component, both said components being within said predefined set of software components; and

alerting the user to an availability of said identified software component, wherein said identified component is not within the subset of software components.

34. (New) The method of claim 33, wherein said collecting step comprises collecting interval of use data for said subset of software components.

35. (New) The method of claim 33, including collecting statistical data regarding use of said subset of software components.

36. (New) A voice responsive system arranged to regulate provision of software components from a set of software components arranged to control operation of a voice responsive telephone assistant, wherein composition of the set is predefined and each software component thereof provides a distinct functionality, the system comprising:

a computer system arranged to execute a subset of software components from said set of software components, the computer system being arranged to access predetermined rules specifying a relationship between usage of a first software component and selection of a second, different, software component, both said components being within said predefined set of software components;

a data collection system arranged to collect usage data describing user interaction with the subset of software components;

the system being arranged to analyse said usage data so as to identify a usage data pattern and to identify a software component from the set based on said identified usage data pattern and said predetermined rules and being arranged to alert the user to an availability of said identified software component, wherein said identified component is not within the subset of software components.

37.     (New)  A voice responsive system according to claim 36, wherein the system is arranged to receive usage data relating to interactive communications between a plurality of users and the voice responsive telephone assistant, thereby collecting said usage data.